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## QUALITY POLICY STATEMENT

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At NCM Spa QUALITY underpins everything: our business principles, corporate strategy, products delivery and culture.

This guides what we do and how we do, to ensure that everyone at NCM consistently delivers a high quality service safely, professionally and in compliance with our Customer needs.

QUALITY at NCM is also the mean to develop and maintain the trust of our Customers, Suppliers, Industry stakeholder and Authorities. Everyone at NCM has an integral part to play in this. Our QUALITY policy drives our commitment to our Customers to exceed their expectations rejecting any compromise on safety, requirements compliance and on time delivery.

Our QUALITY objectives are:

- To adopt and promote a QUALITY culture within the Company to continually review and improve our service level;
- To continually challenge our QUALITY processes and standards to guarantee safety and compliance throughout every element of our products, since the Development phase up to Customer support;
- To actively encourage ownership and accountability of NCM employees through an outstanding training, support provided, standard setting and effective communication;
- To comply with all relevant Industry standards, Governing laws and Regulations and to ensure that all Company policies are effectively enforced.

The NCM Steering Committee is fully committed to enforce the QUALITY policy providing the required leadership and needed resources in order to deliver flawless on our QUALITY objectives. We will achieve these objectives through the provision of effective communication, employee engagement, training and support as required.

This commitment includes keeping our QUALITY objectives and results under regular scrutiny; our QUALITY policy is reviewed annually, based on our strategy, contest and stakeholder needs.

QUALITY policy at NCM is implemented through the Quality Management System and the organization of our processes that are shaped on the value stream map and the continuous improvement while taking into account the technical and administrative requirements of our Customers (where applicable) and the relevant legal and regulatory requirements.

NCM President of the Board

Stefano Musci